



2021/11/11: Issue with Creating New L2TP/IPsec Connections on Android 12

Overview of the Issue

Reports have indicated a problem on smartphones upgraded from Android 11 or earlier versions to Android 12, or on devices with a fresh installation of Android 12. Specifically, users are unable to add new "L2TP/IPsec VPN" connection settings. However, L2TP/IPsec connection settings created before the update continue to function. This suggests the issue is related to restrictions in the Android settings interface.

Interim Solution

By utilizing the OpenVPN-compatible server function of SoftEther VPN Server, users can connect to the server without relying on Android's built-in VPN functionality. This can be achieved using OpenVPN client apps for Android.

For those using L2TP/IPsec VPN to connect to SoftEther VPN Server, it is recommended to verify connectivity using the OpenVPN-compatible server function with an Android OpenVPN client app before upgrading to Android 12. Alternatively, postponing the Android 12 upgrade is advisable.

If the issue of being unable to create new L2TP/IPsec VPN settings arises after upgrading to Android 12, please contact the support team of your device manufacturer.

Future Plans

SoftEther VPN is currently considering support for alternative protocols, such as IKEv2, which are more compatible with Android 12, for implementation in the near future.